



Exceptional Care. Exceptionally Close. Exceptionally Sturdy.

# President's Message

## WHAT A YEAR IT'S BEEN!

Together, the Sturdy team has touched so many lives for the better; providing immediate, compassionate care to over 48,000 patients in our Emergency Department; cultivating health and wellness during the 251,000 patient visits within Sturdy Memorial Associates; placing over 5,000 test kits in the hands (literally!) of local community members during a drive-thru event to help stop the spread of COVID-19; being the first hospital in Massachusetts to send critical medical supplies to our healthcare colleagues in Ukraine. Sturdy has demonstrated the powerful impact independent health systems make within the communities they serve... and beyond.

I think we can all agree that FY22 was one of extremes. The surge of COVID in January; the country's highest inflation in 20 years; unparalleled workforce shortages. While working through these daily pressures with an unwavering focus on providing the highest quality of care, we also dedicated time to developing a system-wide Strategic Plan. This plan provides our health system direction in how we will successfully recover from the financial impact of the last few years while becoming even stronger. Our Strategic Plan centers around our vision of being our Region's most trusted and preferred health care provider and employer. Financial recovery and sustainability is a key part of the Strategic Plan.

The human and financial impact of the pandemic, compounded with the escalating cost of goods and services, has left an indelible mark on the global healthcare system. As in your own homes, "from bacon to Band-Aids", our everyday expenses have skyrocketed. Sturdy has not been immune, seeing a \$20 million increase in supply costs since this same time last year. This unparalleled financial inflation, coupled with the steady decline of COVID related government relief funding, has reaffirmed



**AIMEE B. BREWER, MPH**  
*President & CEO*  
*Sturdy Memorial Hospital*

our need to embark upon a financial recovery and sustainability strategy as the foundation of our continued success. In doing so, Sturdy is dedicated to ensuring that the services our communities need are preserved.

Throughout FY22, Sturdy's pursuit of excellence never wavered. Time and again, we came together as a team, overcoming whatever we faced in that particular moment. A potent example of this being when our SMA physicians rotated to the hospital during the COVID surge to provide vital patient care, as well as invaluable support to their colleagues. In July 2022, Sturdy Hospital also underwent our annual hospital reaccreditation survey. Three DNV Surveyors audited numerous areas of the hospital to see firsthand the high quality, compassionate care we deliver each day. The Surveyors were very impressed with how Sturdy has hardwired processes, established a solid ISO foundation, and continues to positively mature. Clinical and non-clinical team members alike, the invaluable impact each makes on patient safety and care quality is profound, and it was immediately recognized. I am pleased to say Sturdy earned reaccreditation, an achievement we are very proud of.

Together, the Sturdy team began working on a key tactic in our health system's 5-year Strategic Plan centered on specialty care access and growth. This resulted in the launch of two new service lines: Spine surgery and vascular surgery. Now, local residents can receive more advanced care, close to home, right here at Sturdy.

FY22 saw the continued maturing of the medical group within the Sturdy Memorial system. This period marked another successful recruiting year for Sturdy Memorial Associates with the onboarding of 12 Physicians and 13 Advanced Practice Providers. Sturdy Memorial Associates was also named to the 2022 Harvard Pilgrim Health Care Physician Group Honor Roll which recognizes top tier performance in the areas of acute, chronic and preventative care nationally. Whether in or outside the medical offices, SMA remains focused on bettering the health of the communities we serve. Sturdy Orthopedic and Sports Medicine Associates is now the official Sports Medicine provider for both the Attleboro and Norton High Schools' athletic departments. Our orthopedic surgeons can be seen on the side lines during games making sure medical attention is available when it is needed.

I am always inspired by what is possible when you have a team with a strong sense of purpose and a shared strategic vision. We are revitalized with a dynamic leadership team equipped with the skills and strategic plan to lead us into a promising future. There is hard work ahead, but we have a focused and committed team to meet the challenges that await in the service of our patients and our community. We are excited to forge a brighter future, together.



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## Chair of the Board's Message

As I look back on FY22, I realize what a year it has been! Resilience and recovery are the two best words to describe it. For the third straight year, the Sturdy team courageously navigated the physically, emotionally and mentally bruising COVID pandemic, as they did so with not only with COVID patients, but also with the many non-COVID patients still requiring medical attention. They did so with an inspiring level of grit and grace, keeping the needs of the patient at the center of all they do.

With the impact of a 3-year (and counting) pandemic, the Sturdy team wisely recognized the need for a system-wide plan to drive financial recovery, system sustainability and growth. Together, Sturdy's leadership, physicians, providers and teams partnered to complete a methodical process, involving a thorough market analysis and evaluation resulting in Sturdy's 5-year Strategic Plan.

This Plan centers on Sturdy's vision of becoming the Region's most trusted and preferred health care provider and employer, and it maps out the key imperatives needed to accomplish this over the course of five years.

While FY22 was fraught with challenges, I was continually impressed by the determination the Sturdy team had to make a positive impact in the lives of others. This dedicated group of professionals demonstrated their commitment every single day, ensuring that Sturdy never had to turn anyone away who needed care. Not only did they impact lives locally, Sturdy was also the first hospital in Massachusetts to send critical medical supplies to our healthcare colleagues in Ukraine. Here and abroad, the Sturdy team demonstrated the powerful impact a community based, independent health system can make.

There are brighter days ahead. To our patients, physicians, providers and team members, thank you for all you do to support and invest in Sturdy. Sturdy remains positioned to have decades of continued success, just as we have over the last 109 years.



**JOHN R. KORONA**  
*Chair of the Board*  
*Sturdy Memorial Hospital*

# Leadership & Management

## STURDY MEMORIAL FOUNDATION, INC. BOARD OF DIRECTORS

### OFFICERS

Ralph Schlenker  
*President*

John R. Korona  
*Vice President & Chair of the Board*

Stephen Burlone  
*Treasurer*

Rose Larson  
*Clerk*

### BOARD MEMBERS

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Stephen Burlone  
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Brian Patel, MD  
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Robert Thresher  
Michael Thursby, D.O.  
Ronald Van Ness-Otunnu, MD  
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## STURDY MEMORIAL ASSOCIATES, INC. MANAGEMENT

Aimee B. Brewer, MPH  
*President & Chief Executive Officer*

Wayne Gietz  
*Executive Vice President & Chief Operating Officer*

Paul Fu, MD, MBA  
*Chief Medical Officer of Sturdy Memorial Associates*

Amy Pfeffer  
*Treasurer & Chief Financial Officer*

Natalie Cook  
*Chief Human Resource Officer*

Justine Zilliken, MBA, MHA, FACHE  
*Chief Strategy Officer*

William Florentino  
*Chief Development Officer*

Denis Tanguay  
*Chief Information Officer*

Felicia Fontaine  
*Director of Operations*

## STURDY MEMORIAL ASSOCIATES, INC. BOARD OF DIRECTORS

### OFFICERS

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*President*

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*Executive Director & Clerk*

Amy Pfeffer  
*Treasurer*

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Ralph P. Schlenker  
Michael Thursby, DO

## STURDY MEMORIAL HOSPITAL SENIOR LEADERSHIP

Aimee B. Brewer, MPH  
*President & Chief Executive Officer*

Wayne Gietz  
*Executive Vice President & Chief Operating Officer*

Brian Patel, MD, FACEP  
*Senior Vice President of Medical Affairs, Chief Medical Officer, & Chief Quality Officer*

Amy Pfeffer  
*Treasurer & Chief Financial Officer*

Natalie Cook  
*Chief Human Resource Officer*

Justine Zilliken, MBA, MHA, FACHE  
*Chief Strategy Officer*

William Florentino  
*Chief Development Officer*

Robin Morris, MBA, CCE  
*Senior Vice President of Clinical Operations & Corporate Integrity Officer*

David Spoor, BSN, MHA, RN-FABC  
*Senior Vice President of Patient Care Services & Chief Nursing Officer*

Denis Tanguay  
*Chief Information Officer*

## STURDY MEMORIAL HOSPITAL BOARD OF MANAGERS

### OFFICERS

John R. Korona  
*Chair of the Board*

Amy Pfeffer  
*Treasurer*

Rose Larson  
*Clerk*

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Dennis Kelly  
Donna Kimmel  
John Korona  
Rose Larson  
Thomas Noel, Esq.  
Brian Patel, MD  
Ralph P. Schlenker  
Jean Siddall-Bensson, MD  
Robert Thresher  
Michael Thursby, DO  
Ronald Van Ness-Otunnu, MD

## STURDY MEMORIAL HOSPITAL MEDICAL STAFF (2022)

### EXECUTIVE COMMITTEE

Nithin Karanth, MD  
*President & Chair*

Lisa Bowie, MD  
*Vice President*

Ronald Van Ness-Otunnu, MD  
*Immediate Past President*

Tanvi Khurana, MD  
*Secretary/Treasurer*

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*Chief Medical Officer, Sturdy Memorial Hospital*

Paul Fu, MD, MBA  
*Chief Medical Officer, Sturdy Memorial Associates*

Amer Tabba, MD  
*Anesthesia*

Mark Umphrey, DO  
*Family Medicine*

Owen Debowy, MD  
*Pediatrics*

Lawrence Greb, MD  
*OB/GYN*

Natalia Naritsin, MD  
*Hospitalist*

Jean Siddall-Bensson, MD  
*Internal Medicine*

James Snead, MD  
*Orthopedics*

Gregory Soares, MD  
*Imaging*

Richard Statman, MD  
*Surgery*

Carl Szczesniak, MD  
*Pathology*

Samuel Evans, MD  
*At-Large Member*

Aqib Chaudhry, MD  
*At-Large Member*

Benjamin Vaughan, MD  
*At-Large Member*

Aimee B. Brewer, MPH  
*Chief Executive Officer (Ex Officio)*

David Spoor, BSN, MHA, RN-FABC  
*Senior Vice President of Patient Care Services & Chief Nursing Officer*

Jeffrey Held, MD, FACP  
*Chief Medical Information Officer*

# FY 2022 Statistics

STURDY MEMORIAL ASSOCIATES  
(SMA) VISITS

251,000

FOOD SERVICE PATIENT MEALS SERVED  
135,013

ONCOLOGY VISITS  
8,227

RADIOLOGY PROCEDURES  
118,212

PATIENTS ADMITTED  
7,383

SURGERIES PERFORMED  
5,000

EMERGENCY DEPARTMENT VISITS  
48,000

LABORATORY TESTS

700,000

STURDY  
EMPLOYEES  
2,097

VOLUNTEER HOURS  
41,441

NEW PHYSICIANS AND  
PROVIDERS HIRED  
25

MANSFIELD HEALTH CENTER  
(MHC) VISITS

24,782

# Transitions in Leadership



**WAYNE GIETZ**

*Executive Vice President &  
Chief Operating Officer*

Wayne brings decades of experience in delivering seamless health care operations and has always put the physician, care team, and patient at the center of all his decision making. Prior to Sturdy, he was the President at NorthBay Healthcare Group where he spearheaded the expansion of the Medical Group—guiding the growth of Urgent Care

Centers and extending primary care services to a skilled nursing and retirement community, bringing care closer to the patient in both these examples.



**JUSTINE ZILIKEN**

*Chief Strategy Officer*

Justine brings over 25 years of experience in operations, communications, brand strategy and service line development. She delivers optimum financial and strategic service line growth with a “people first” mindset, delivering top tier experiences for patients, team members, providers and physicians. Prior to joining Sturdy, Justine served as

Vice President of Operations—Medical Group for Trinity Health of New England with responsibility for a 113 medical office and 1,800 provider network serving Connecticut and Western Massachusetts. Justine is a Fellow of the American College of Healthcare Executives (ACHE).



**DENIS TANGUAY**

*Chief Information Officer*

Denis is a goal-oriented executive with 30 plus years of information technology experience in healthcare environments, including the implementation of advanced technologies aimed at reducing costs while improving operational efficiencies and multi-tiered cyber security defense. His energetic and enthusiastic leadership style,

coupled with an innate ability to communicate, allow him to work well with all levels of staff. Denis holds the CHCIO Certification from the College of Healthcare Information Management Executives (CHIME).



**NATALIE COOK**

*Chief Human Resources Officer*

Natalie brings over 25 years of human resource experience to Sturdy and is the catalyst for creating an inclusive, engaging and rewarding work culture which attracts, retains and excites top talent to our Sturdy team. She does this through strong relationship building, best practice implementation and the ability to align human capital with business initiatives.

Prior to joining Sturdy, Natalie was New England Region HR Vice President for Eastern Network, Waterbury Health and Charter Care Health Partners, providing strategic Human Resource leadership for 9,000 employees across five hospitals, 150 medical offices and three home health services.



EXCEPTIONAL MARKETING: TELLING OUR STORY

In 2022, we launched our “Exceptionally Sturdy” marketing campaign. The campaign marks a clear visual evolution of the Sturdy brand while staying true to the same patient-focused message we’ve always used when reaching out to the communities we serve.



Exceptional Orthopedic Care.  
Exceptionally Sturdy.

Whether you're competing for a national championship, taking part in your first 5K, or simply can't get rid of aching joints, the Sturdy Memorial Musculoskeletal Wellness team will get you back to doing what you love!

Our highly trained team of providers specializes in a multidisciplinary approach to procedures for the orthopedic ailments of the knee, hip, shoulder, wrist, ankle and spine. All in one comfortable, state of the art, and exceptionally close location.

SPORTS MEDICINE • JOINT REPLACEMENT • SPINE • REHABILITATION THERAPY • PAIN MANAGEMENT

Sturdy Memorial Hospital | Sturdy Memorial Associates  
www.sturdymemorial.org/ortho

100 O'Neil Blvd. Amherst, MA 02703  
office: (508) 342-3103



Exceptional Care. Exceptionally Sturdy.

Sturdy Memorial Hospital / Sturdy Memorial Associates  
www.sturdymemorial.org

PRIMARY & SPECIALTY CARE • OB-GYN • ORTHOPEDICS & SPINE • ONCOLOGY • SURGERY





Exceptional care, exceptionally quick.  
*Even if it's not an emergency.*

Urgent Care at Sturdy Memorial - Plainville  
sturdymemorial.org/urgentcare



Exceptional care, exceptionally quick.  
*Even if it's not an emergency.*

Urgent Care at Sturdy Memorial - Plainville  
sturdymemorial.org/urgentcare



Exceptional care,  
wherever you are.  
*Primary Care |  
Virtual Visits*

Sturdy Memorial Associates  
sturdymemorial.org/telehealth



Sturdy Memorial relies on philanthropy to continue our tradition of investing to build our medical staff, strengthen and expand our service lines and upgrading our facilities to keep them modern and cutting-edge.

## We are excited to announce the addition of new service lines and enhanced care

To meet the growing demand for vascular care within our community, Sturdy is proud to welcome vascular surgeons Drs. Rajendra Patel and Ibrahim Eid, along with their Advanced Practice Providers, to our 100 O'Neil Blvd location.

These surgeons will provide a full spectrum of care, including minimally invasive therapies and surgery for vascular diseases. Drs. Patel and Eid look forward to working closely with their Sturdy cardiology, primary care, nephrology, podiatry and wound care colleagues to provide our patients with seamless vascular care.



**IBRAHIM EID, MD**



**RAJENDRA PATEL, MD**

## Enhanced Specialty Care, Close to Home



**EREN KURIS, MD**



**BRYCE BASQUES, MD**



**ALAN DANIELS, MD**



**SIMON CHAO, MD**

To create a truly comprehensive musculoskeletal health program, Sturdy is excited to add minimally invasive spine surgery to its orthopedic surgery offerings! Right here at our Sturdy Orthopedics & Sports Medicine at 100 O'Neil Blvd. Drs. Basques, Chao, Daniels, and Kuris will be providing expert spine care and surgery to our community. In collaboration with Pain Management and Physical Therapy, our spine surgeons will provide full spectrum back health and spine surgery expertise.





**SAME DAY CENTER TRANSFORMATION – INSIDE AND OUT!**  
Our Same Day Center team was delighted to bring our newly renovated space in to full operation. As we continue to expand our surgical specialty services at Sturdy, the need for additional room for orthopedic, urology, general surgery and other cases is being met in this contemporary space. The enhancement of the exterior entrance of the Same Day Center has begun and is slated to be completed in FY23. Beautiful and efficient, the state of the art Same Day Center project is the first part of Sturdy’s overall modernization plan.

↑  
**Same Day Center  
Renovation and New  
Operating Room**

Sturdy has invested over \$18 million to completely renovate the Same Day Center area and build a new Operating Room. The renovation has vastly improved the same-day surgical outpatient experience for patients.

Building a new surgical suite is key to expanding our ability to grow both our surgical capacity and bring new services like our Spine & Vascular Programs to Sturdy Memorial.



**STURDY’S MASTER SPACE PLANNING BEGINS!**  
The Sturdy Memorial team has taken the initial steps toward the creation of a long term Master Space Plan. This process is being facilitated by architectural firm to contemplate the design, renovation and/or construction across our health system that will be required to deliver the care and access to meet the growing needs of our health system and community.



*Orthopedic Center at 100 O’Neil Blvd.*

# 2022 Grants, Sponsorships, and Community Support



*Karen Messier, Andrew Kolson, Dr. Asma Latif*

Sturdy Memorial received a generous grant of \$15,000 to provide scalp cooling treatments in our Oncology Department to patients free of charge. This new service is an evidence-based method which can reduce chemotherapy induced alopecia, commonly known as hair loss. The grant was made by Mr. Andrew Kelson from Franklin, MA to honor of his late wife, Claire Kelson.

Sturdy Memorial received a \$20,000 grant for COVID-19 Relief from Community Health Systems Foundation. As a Community Hospital, the most significant challenge Sturdy faced this past year was ensuring the health and safety of our patients, community members and employees. Testing for COVID-19 is the best protection against the spread of the virus and this grant was used to purchase testing equipment for the drive-thru, on-site testing area allowing for community and staff testing.



## **IN MEMORY OF DR. RUDOLPH WALTER PIERCE**

Dr. Rudolph Walter Pierce, passed at the age of 93 on March 22, 2022. Dr. Pierce practiced Obstetrics and Gynecology with Sturdy Memorial Hospital for 33 years. Throughout his tenure at Sturdy, he championed the introduction and adoption of a multitude of significant advances in medicine including electronic fetal heart monitoring, laparoscopic surgery and laser surgery.

He also served as Chief of the OB/GYN Department and Chair of the Executive Committee. In 1996, he retired from his practice at the OB-GYN Group of Attleboro. Dr. Charles Jablecki of La Jolla California gave a \$5,000 grant in honor Dr. Pierce to create a meditation space for staff in LDRP.

## Lloyd G. Balfour FOUNDATION

Sturdy Memorial received a \$190,000 grant to establish a spine program at the Hospital from the Lloyd G. Balfour Foundation. The Spine Program at Sturdy Memorial offers surgical services designed to relieve problems in the cervical, thoracic and lumbar spine, virtually eliminating the need for open spine surgery or spinal fusions. These procedures bring lasting relief to patients suffering from spinal stenosis, herniated discs, sciatica, degenerative disc disease, failed back surgery syndrome, and more.

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Sturdy Memorial received a \$15,525 grant from the Coverys Community Healthcare Foundation in support of Sturdy's Xenex disinfection robot program. The use of Xenex room disinfection robots has advanced Sturdy greatly in improving patient safety by adding UV light technology as an added layer of defense. Xenex's pulsed, high intensity, broad spectrum UV light technology is uniquely lethal to microorganisms and is 4,300 times more intense, in peak power, than a mercury lamp. Disinfection cycles are fast, allowing staff to disinfect a patient room in as little as 10 minutes and a surgical suite in 20 minutes or less.



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Sturdy Memorial received a \$15,000 grant from Novo Nordisk to provide free Diabetes Education. Many patients in our community have either lost insurance coverage due to reductions in workforce and are experiencing income reductions. This grant will afford patient's flexibility to access the diabetes educational programs they need during this unprecedented time. The Diabetes Management Program at Sturdy focuses on the seven, self-care behaviors for improved health. These areas of education include: healthy eating and diet, being active and exercise, monitoring of blood sugar, proper taking of prescribed medications, including insulin, reducing risks or complications, problem solving and healthy coping.



# Connecting Our Community: Just for the HEALTH of it!

## **FRIENDS OF JACK FOUNDATION**

Sturdy is a proud supporter of Friends of the non-profit Friends of Jack Foundation whose mission is to enhance the physical, mental and emotional well-being of children across the region. One way they do this is through the Super Hero Bear program. Meant to reduce children's anxiety in stress situations, Friends of Jack provides a super hero mask, cape and cuddly bear sets to Emergency Departments like Sturdy to distribute to little ones to make a scary situation less so. They do this at absolutely no charge to the patient nor to Sturdy, and you can see from that smiling face that it is making a difference in our ED!

## **STURDY JOINED HANDS WITH STOP-N-SHOP TO HELP STOP THE SPREAD OF COVID-19 IN OUR COMMUNITIES**

Through a generous donation from Stop-N-Shop, Sturdy Memorial provided over 4,000 bottles of free hand sanitizer to our community's schools, senior center and community partners such as Manet Community Health Center and New Hope. Sturdy also distributed free hand sanitizer to our patients and teams at the hospital main entrance, Emergency Department and each of our medical offices.

## **PLAYING IT SAFE: STURDY ORTHOPEDICS SUPPORTS ATHLETICS IN ATTLEBORO**

Sturdy Memorial is proud to support both the Attleboro and Norton High Schools athletics programs. Through this program, Sturdy orthopedic sports medicines physicians are on the side lines during key games to provide immediate medical attention should things not go to plan. They also provide free sports physicals and injury avoidance education to keep our community's student athletes playing for many years to come.

## **STURDY STANDS IN SOLIDARITY WITH OUR HEALTHCARE COLLEAGUES IN UKRAINE**

The devastation of this senseless war has had a tremendous impact on the ability for Ukrainian healthcare providers to have the basic medical supplies need to care for the sick and wounded. Through the Massachusetts Health & Hospital Association, Sturdy was one of only 2 hospitals in our state to respond to the need for medical supplies, and the 1st to actually send them. You can be proud to know that a large shipping pallet of over \$7.5k in vital medical supplies was safely received in the Ukraine.

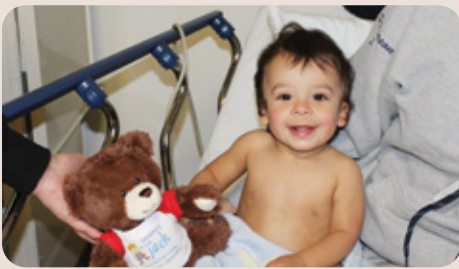
## **AT-HOME COVID TEST KIT DISTRIBUTION**

When at-home COVID Test Kits first became available, we recognizing the need to quickly get them in the hands and homes of our patients to make an impact on COVID spread. Through the great work of the Sturdy team, we were able to secure and hand out over 5,000 at-home test kits free of charge to our community during a drive-thru event held outside our 100 O'Neil Blvd building. Of course, we also made sure that each of our employees and their families received free test kits to have at home as well.

## **CANCER THRIVER-SHIP DAY**

At the center of all was our annual Cancer Survivorship Day. While enjoying a day in Sturdy Memorial Hospital's Reflection Garden, we celebrated ways in which our former cancer patients can not only survive, but THRIVE. From exercise and healthy cooking demonstrations to an on-site therapeutic painting workshop where cancer survivors used the creation of art as a part of their long term healing, it was a day full of joy and celebration.





**DONOR SPOTLIGHT:**

**JUDITH FORGET, ATTLEBORO**

Judith Forget, an Attleboro resident for 45 years was born at Sturdy Memorial Hospital in 1949 — Judith recalled that her mother, Mary Welcome, spent several days at Sturdy after her birth and she still has a copy of the original bill! Judith's mother and father, Charles, who lost his sight during World War II while serving in France raised their family in Seekonk, Massachusetts. Judith spends her time today overseeing family businesses, supporting local animal and service charities and is proud of her work keeping the 150 year-old tradition alive by organizing the Memorial Day Service at Hillside Cemetery



WHY WE GIVE

in Attleboro. In 2017 Judith lost her husband Donald M. Forget to whom she was married for 43 years after a battle with throat cancer. Judith's generous philanthropic support of Sturdy's Oncology Department honors the staff who took such good care of Don when he was sick. "The staff and nurses at Sturdy care so much, Don looked forward to his treatments because of the staff, like Oncology nurse, Ellen Gilbert" Judith remarked. Judith also said "having Sturdy in our community keeps care local, and am proud to support the work they do every day".



Tom Durdan (North Easton, MA), Ralph Schlenker (Dover, MA), Bert Cote' (Holliston, MA) and Dale Broadbent (Attleboro, MA)

## 25th Anniversary Ralph P. Schlenker Golf Tournament

On July 11, 2022 Sturdy Memorial Foundation hosted 164 golfers at the **25th Annual Ralph P. Schlenker Golf Tournament** at Foxborough Country Club. Due to the extraordinary support of our Board, Foundation, vendors and the corporate community, the 25th Anniversary tournament raised \$152,585 for Sturdy, the most raised since the first tournament in 1997. Since its inception, the tournament has raised \$2,270,000 to support the extraordinary work of Sturdy Memorial.



Sturdy Memorial Foundation earned a 2022 Silver Seal of Transparency

# 2022 Employee Payroll Deduction Donors

The management of Sturdy Memorial Hospital recognizes the generosity of its dedicated staff members that contributes through weekly payroll deductions in support of the Hospital. These contributions totaled more than \$6,683 in 2022.

This collective philanthropic support helps to fund efforts supporting Sturdy's four core values;

*Quality of Care • Patient Satisfaction • Patient Safety • Cost and Efficiencies*

**RICHARD A. ADETOLA**  
**CHRISTINA L. ALVES**  
**MATTHEW J. BALASCO**  
**MARK R. BEDARD**  
**JENNIFER L. BOTELHO**  
**CARA A. BURDETTE**  
**CYNTHIA CAOQUETTE**  
**JOSHUA J. CARRIER**

**SANDRA J. CARRIER**  
**ANGELA M. CARTER-GREENOUGH**  
**CATHERINE CURBOW**  
**MAGNELY FRANJUL**  
**DR. JEFFREY HELD**  
**CATHLEEN JANDRON**  
**SUSAN JOHNSON**  
**LINDA KATIBIAN**

**MICHAEL M. LINK**  
**KELLY E. LOCKWOOD**  
**TAMMY L. MACLEOD**  
**AYLA MAKHOUL**  
**DOUGLAS MELGAR**  
**EVA M. MORRISON**  
**KARLA P. NARDELLI**  
**EDMOND NUNES**

**ASTRID R. O'DRISCOLL**  
**JEREMY A. PAQUETTE**  
**VENESSA PETIT**  
**MELISSA A. REILLY**  
**MONIQUE J. SPEICHT**  
**DAVID SPOOR**  
**SUSAN L. THERIEN**  
**KAT WRIGHT**

## Sturdy Legacy Society

The Sturdy Memorial Foundation Legacy Society honors members of its community who have provided for Sturdy Memorial Hospital in their estate plans. For decades Sturdy Memorial Hospital has been the recipient of the generosity of special friends who have furthered Sturdy's mission of helping to deliver the best care possible to its patients.

Planned gifts for programmatic support, capital improvements, breakthrough technology and funds to assist the needy have allowed for Sturdy to improve its facilities and directly help patients of Sturdy.

### 2022 STURDY LEGACY SOCIETY MEMBERS

- William J. Florentino and Timothy A. Allard
- John E. O'Hara
- Alice Polley
- Paul Turner

### ESTATE GIFTS AND BEQUESTS RECEIVED IN 2022

- Milford E. Bliss
- Dr. John and Marie H. Chiarenza
- Richard D. Correia
- Daniel F. Devine
- Muriel and Philip Jones

## Sturdy Memorial Foundation Named Fund Recognition Program

Sturdy Memorial Foundation's Named Fund Recognition Program was established to honor philanthropic giving to Sturdy Memorial Foundation in support of Sturdy Memorial Hospital.

All giving to established Named Funds is added to the investment pool of the Foundation and shall exist in perpetuity. On an annual basis the realized annual investment income derived from the principal will be split with 50 percent being reinvested into the fund to grow the principal and 50 percent going to fund active initiatives at Sturdy Memorial Hospital designated by the donor.

### ALBERT R. AND RITA J. ALLARD FUND FOR EDUCATION AND TECHNOLOGY

Established in 2017

### THE PROFESSIONAL CARE GIVER EDUCATION FUND IN HONOR OF THE CONTRIBUTIONS OF MARITA PRATER CNO TO STURDY MEMORIAL HOSPITAL

Established in 2017

### PHYSICIANS OF STURDY HOSPITAL FUND TO SUPPORT THE CONTINUED MEDICAL EDUCATION AND OTHER NEEDS OF STURDY'S MEDICAL STAFF

Established in 2017



## SERVING COMMUNITY ORGANIZATIONS

Membership in, collaboration with, and appointments to the Boards of community organizations allows Hospital staff to share their expertise. Sturdy proudly contributes to more than 30 area Boards, medical associations, and service organizations in our communities.

## FY 2022 COMMUNITY BENEFITS, EVENTS, AND SPONSORSHIPS

Sturdy Memorial's employees, medical staff and volunteers are involved in a wide variety of activities that benefit our neighbors. Below is a list of events and some of the programs we participated in from October 1, 2021 to September 30, 2022.

Adult & Infant CPR  
Advanced & Basic Cardiac Life Support  
Attleboro 4th of July - **July 4**  
Attleboro Movie Night  
Attleboro/Norton YMCA Teen Center  
Blood Drives  
Breast Cancer Support Group  
Breastfeeding Classes & Support  
Cancer Care Coordination Services  
Cancer Information Line  
Cancer Support Group  
Cancer Survivor's Day  
Childbirth Education Programs  
Diabetes Education & Support  
Distribution of 5,000 COVID Test Kits  
Distribution of Hand Sanitizer in conjunction w/Stop & Shop  
EMS Education/Medical Oversight  
Emergency Preparedness Awareness  
Empty Bowls of Attleboro  
EMS North Conference  
Expo for the Senses - **June 25**  
Financial Assistance Counseling  
Friends of Jack Foundation  
HopeHealth Community VNA  
Spring Break - **May 18**  
Lactation Consultations  
Little League Sponsorships in...  
*Attleboro, N. Attleboro, Norfolk, Norton, Plainville Sharon, Walpole, and Wrentham*

LiveStrong Program with YMCAs  
Lymphedema Support Group  
Manet Community Health June Bloom - **June 9**  
Mansfield Arts in the Park - **August**  
Mansfield Movies Under the Stars  
Mansfield Summer Concert  
Medical Profile Cards  
Medical Supplies to Panama in conjunction w/the Rotary Club of Attleboro  
Medical Supplies to Ukraine  
Multiple Sclerosis Support Group  
Nutrition Education & Outreach  
ONS Annual Conference - **September 10**  
Ostomy Support Group  
Palliative Care Education  
Pastoral Care Program  
Patriots Place Kids Day  
Perinatal Bereavement Services  
Poison Control & Prevention Kits  
Pregnancy & Infant Loss Support Group  
Prostate Cancer Support Group  
Region 5 Health & Medical Coordinating Coalitions  
Rehoboth Youth Soccer Opening Day  
Seekonk Summer Concert  
Senior Dental Screening  
Sharps Disposal Program with Area Fire Departments  
Sponsorship of Families at the Holidays  
Stroke Support Group

Student Intern/Extern Programs\*  
Support of Local Food Pantries  
Weight Management Education  
Wellness Programs  
Wheaton College Practicum  
Youth Mentoring Programs

**Uncompensated Care:  
Serving the Underserved**  
\$4.2 million for those who could not or would not pay\*\*

*\*We serve medical and nursing students as well as student interns from more than 50 schools and colleges.*

*\*\*Serving all of our community*

# The Sturdy Society



## 2022 STURDY SOCIETY MEMBERS

Sturdy Memorial Hospital recognizes the generosity of its community members, staff, and philanthropic partners through The Sturdy Society. Sturdy Memorial is dedicated to its patients through clinical excellence, exceptional service, and sound financial management. The Sturdy Society contributions strengthen the already successful formula of delivering top-notch healthcare while being fiscally responsible through diligent management and financial oversight, to benefit patients and the communities we serve.

### CHAIRMAN'S CIRCLE

**\$25,000+**

Lloyd G. Balfour Foundation  
Richard D. Correia  
Curt and Mary Ellen Fauth  
Muriel R. Jones Trust in memory of  
Phillip R. Jones and Muriel R. Jones

### PRESIDENT'S CIRCLE

**\$10,000–\$24,999**

Brewster Ambulance Service  
Bristol County Savings  
Charitable Foundation, Inc.  
Community Health System Foundation  
Coverys  
Mrs. Judith A. Forget  
Andrew Kelson  
Donna N. Kimmel  
M.S. Company, Inc.  
Remedi Health Solutions  
Stop & Shop  
Kurt M. Schweinshaut

### INNOVATOR

**\$5,000–\$9,999**

Mr. and Mrs. Stephen J. Burlone  
Walter and Lynda Cekala  
Dr. John J. and Marie H. Chiarenza  
Citrix Systems, Inc.  
Roger and Gwen Forman  
Charles Jablecki, MD  
Marathon Company  
Timothy O'Neill  
John Reardon  
Reardon Foundation Trust  
F. Thomas and Patricia D. Westcott  
Foundation  
Willow Tree Farm

### ADVOCATE

**\$2,500–\$4,999**

Action Collection Agency of Boston  
Attleboro Falls Family Dentistry  
Milford E. Bliss  
Bluestone Bank Charitable Foundation  
Cryan Landscape Contractors, Inc.  
Kevin Cryan  
Delta Dental of Massachusetts  
The Demoulas Foundation  
Greater Attleboro Center for  
Dental Sleep Medicine  
Harvard Pilgrim Health Care

Income Research + Management, Inc.

William and Rose Larson  
Donald A. Pierce, DDS  
Plainridge Park Casino  
Rockland Federal Credit Union  
Mr. and Mrs. Ralph P. Schlenker  
Bob and Leslie Thresher  
Winslow Technology Group, LLC  
Justine and John Zilliken

### SUSTAINER

**\$1,000–\$2,499**

BayCoast Bank  
Aimee and Craig Brewer  
Mr. and Mrs. James Campbell  
Castro, Thresher & Oliveira PC  
Frank and Sandra Cook  
Mr. and Mrs. Philip A. Cotsalas  
Mark and Robin Cuddy  
Catherine Curbow  
Dr. and Mrs. Daniel DeYoung  
Dennis Dion  
Ted Dion  
E. A. Dion  
EMCOR Services Northeast, Inc.  
Dr. Samuel K. Evans and Ellen K. Cynar  
Faculty Practice Foundation  
William J. Florentino and Timothy Allard  
Furey Roofing & Construction Co., Inc.  
The Giving Fund  
Robert H. Hanson, Jr.  
Dr. Jeffrey Held  
Brian and Pamela Kelly  
Dennis and Michelle Kelly  
Dan and Betty Larson  
Dr. Sylvia D. Lauro and David M. Lauro  
Robin B. Morris  
Noel Law  
Thomas Noel, Esq.  
The Northing Company, Inc.  
Dr. Brian and Mrs. Hasel Patel  
Dr. Raymond Petit  
Amy and Jim Pfeffer  
Dr. Nancy J. Poblador  
Providence Fire Restoration, Inc.  
Rhode Island Foundation  
Chief and Mrs. Paul J. Schleicher  
David Spoor and Jorge Pereira  
Carl Szczesniak, MD  
Anna and Mike Tamburro  
U.S. Foods  
Michael C. Wright

### FRIEND

**\$500–\$999**

Alexander's Uniforms  
Anonymous (3)  
Mr. and Mrs. Marco Arismendi  
Haley Arsenalault  
Attleboro Moose Lodge  
Mr. and Mrs. Andy Beise  
Steven Bensson, MD and  
Jean Siddall-Bensson, MD  
Richard V. Boucher  
Brookfield Properties  
Columbia Construction Company  
Virginia M. Coppola  
Mr. and Mrs. Dwayne K. DeMond  
Rick DiGiacomo  
Kevin J. Dumas  
Susan M. Fortin  
Robert H. Hanson  
Mr. and Mrs. Robert O. Hefron  
Holman Insurance Agency  
Mrs. Anne Hyde  
Robert C. Jones  
Dr. Benjamin Knabel  
John and Kathy Korona  
Dr. Olympia Kovich  
Mr. and Mrs. Kevin McCarthy  
Dr. Richard M. Mello  
Mr. and Mrs. Charles Oliver  
Robert A. Palos  
Portuguese American Club  
Patriot Subaru of North America  
Karen R. Peck  
Renaissance Charitable Foundation, Inc.  
RJ Forbes Painting Contractors  
Michael Stepka  
Stepka Security and Communications  
Sturdy Memorial Administration  
Sturdy Memorial Laboratory  
Mr. and Mrs. Steven Toupin  
V.H. Blackinton & Company, Inc.

# FY 2022

## Accreditations / Awards / Corporate Membership

### ACCREDITATIONS & LICENSURE

*Sturdy Memorial Hospital is licensed by the State of Massachusetts to provide acute care hospital services. Sturdy Memorial Hospital is proud to be accredited by the following:*

American Academy of Sleep Medicine – Five Year Accreditation of the Sleep Lab  
American Association of Blood Banks  
American College of Radiology  
American College of Surgeons, Commission on Cancer Three Year Program Accreditation (accreditation maintained since 1988)  
American Diabetes Association – Education Recognition Certificate  
Centers for Medicare & Medicaid Services – Clinical Laboratory Improvement Amendments (CLIA)  
College of American Pathologists (CAP) – Accreditation of Laboratory Services  
DNV-GL Healthcare, USA, Inc.  
ISO 9001:2015 Recertification  
Intersocietal Commission for the Accreditation of Vascular Laboratories  
Level 3 Geriatric Emergency Department Accreditation  
Massachusetts Department of Public Health  
Massachusetts Department of Public Health for Radioactive Materials  
Primary Stroke Service – Department of Public Health

### AWARDS, CERTIFICATIONS & RECOGNITIONS

Get With The Guidelines® – Stroke Gold Plus with:  
Target Stroke Honor Roll and Target Type 2 Diabetes Honor Roll  
Harvard Pilgrim Health Care Honor Roll – Sturdy Affiliated Physicians  
Nurses Improving Care of Hospitalized Elders (NICHE) Certified  
Silver Designation from New England Donor Services  
Mission: Lifeline® STEMI Referring Center Bronze Plus

### CORPORATE MEMBER

Association of the Advancement of Wound Care (AAWC)  
American Association of Cardiovascular & Pulmonary Rehab (AACVPR)  
American Hospital Association  
Daisy Foundation  
Massachusetts Association of Cardiovascular & Pulmonary Rehab (MACVPR)  
Massachusetts Coalition for the Prevention of Medical Errors  
Massachusetts Council of Community Hospitals  
Massachusetts Department of Public Health – Southeastern Massachusetts (Region 5)  
Emergency Preparedness Consortium  
Massachusetts Hospital Association  
U.S. Department of Health and Human Services, FDA Certified Mammography Facility



# To Our Sturdy Teams

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You are simply inspiring!

Your continued dedication and resilience in providing our community with the highest level of care and kindness each day continues to fill the hearts of your patients and one another. You are the heartbeat of healthcare, our hospital and our medical offices. It is our privilege to support you as you boldly choose to look forward to the bright horizon ahead versus back toward the shadows of the past three years. For who you are and for all you do, we are truly grateful.

We couldn't do it without you. And we wouldn't want to.

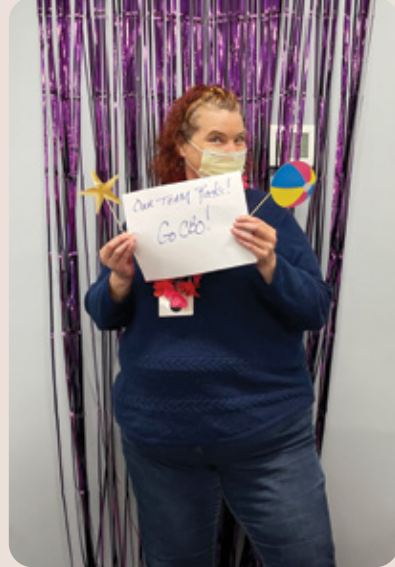
Exceptional Commitment.

Exceptionally Talented.

Exceptionally Sturdy.









Exceptional Care. Exceptionally Close. Exceptionally Sturdy.



[STURDYMEMORIAL.ORG](http://STURDYMEMORIAL.ORG)